



Thursday, October 12<sup>th</sup>, 2023 | 4:00 pm- 5:00 pm  
Hybrid Meeting

**Agenda**

- |       |  |                             |
|-------|--|-----------------------------|
| I.    | Welcome & Approval of Minutes                              | Bob Troyer- COL             |
| II.   | Introductions  | Bob Troyer- COL             |
| III.  | Target Occupation List Findings                            | Shelby Redondo-UWDC         |
| IV.   | University of North Texas- Community Health Certifications | Dr. Dhruvodi Mukherjee- UNT |
| V.    | Backbone Support Updates                                   |                             |
|       | • Child Care   | Shelby Redondo- UWDC        |
|       | • Economic Mobility  | Roxanne Del Rio- NCTC       |
|       | • VITA   | Teddy Yan- UWDC             |
|       | • Family Justice Center                                    | Shelby Redondo- UWDC        |
| VI.   | Leadership Team Updates                                    |                             |
|       | • DCHLT  | Olivia Mata Williams- UWDC  |
|       | • DCBHLT   | Shanan Spencer-UWDC         |
| VII.  | Public Comment   | Bob Troyer- COL             |
| VIII. | New Business   | Bob Troyer- COL             |
| IX.   | Adjourn  | Bob Troyer- COL             |

**Upcoming Events & Dates:**

**Oct. 13<sup>th</sup> : Annual Peterbilt Parade (5:00pm-8:00pm)**

**Oct. 23<sup>rd</sup>, 25<sup>th</sup>, 30<sup>th</sup>, and Nov. 1<sup>st</sup>: VITA Trainings (5:00pm-8:00pm)**

**Next Meeting Date:**

**Thursday, November 9<sup>th</sup>, 2023 | 4:00 p.m. to 5:00 p.m. | Hybrid Meeting**



Denton County Workforce Success Leadership Team  
4:00 pm Thursday  
September 14<sup>th</sup>, 2023  
Hybrid Meeting

### **Welcome and Approval of Meeting Minutes**

Councilmember Troyer called the meeting to order at 4:00 pm. The meeting minutes from June and August were approved by Ms. Del Rio and seconded by Mr. Koontz.

### **City of Denton Business Survey**

Ms. Davis reports the findings of the City of Denton Small Business Survey. The survey was completed by 55 businesses located near Denton Square. It reported on the number of businesses that are minority-owned, lease their space, and have full-time employees. It showed that businesses near the square experience common challenges, including “homeless mental health.” A possible collaboration between the Denton County Behavioral Health Leadership Team and the businesses that experience challenges with “homeless” mental health was discussed. The survey also found that businesses wanted more help with marketing and shop local initiatives from the city. The small business survey was shared with respondents, city executive staff and council, Denton Main Street Association, Downtown Economic Development Committee, and DBA. Ms. Davis reports that they are currently working on creating a similar survey for larger Denton employers.

### **Target Occupation List for North Central Texas**

Mr. Jimenez reports the group on the updated Target Occupation List (TOL). The TOL reveals that in the higher living-wage counties, there are occupations whose pay would not be sufficient for a living wage in those counties but would in more rural counties. The TOL includes childcare workers because of their importance for Workforce Solutions of North Central Texas (WSNCT). However, childcare workers’ salaries do not meet the living wage threshold of the lowest living wage county. The TOL currently has 67 occupations, which remains the same. New occupations on the TOL include correctional officers, jailers, police, and sheriff patrol officers. The survey is on the WSNCT website for comments, feedback, and suggestions for the TOL. Questions were asked concerning where TOL certificates are available in Denton County and who the employers are that are hiring for these occupations that accept certificates.

### **Backbone Support Update**

Ms. Redondo informs the group that the Family Child Care Network (FCCN) will not be renewed because the Texas Workforce Commission (TWC) is taking the program statewide due to its success. The FCCN is prepping for handoff to the TWC. Ms. Redondo receives approval to apply for the Communities Foundation Grant, which they plan to use to help child care centers get into the system to accept subsidies. As of September 2024, child care centers that do not have Texas Rising Star status will not be able to accept subsidies.

Ms. Redondo also received approval to apply for the PNC Foundation Grant. This grant will be used to build capacity for case managers in the economic mobility workgroup. Ms. Redondo shares that workforce solution referral meetings have been restarted.

Mr. Yan gives update on VITA volunteer recruitment through UWDC fundraising campaigns, previous volunteers, community partners, and monthly Lunch & Learns for those with interest. A training session each month is available before November, and training for the tax season of 2024 will fully begin in November. Most of the funding for this

training will be provided by Wells Fargo and the IRS Grant Program. Mr. Yan reports that for each volunteer added to VITA program, around thirty to forty new tax returns are submitted.

### **Leadership Team Updates**

Ms. Mata Williams reports on the Lewisville Senior Rental Assistance program. UWDC currently has around 63 clients and CCA has around 20 clients. They have changed to meeting at the library on Tuesdays and Evergreen on Wednesdays. Of the \$123,400 available, they have spent around \$80,000 to date. Applications for service provider awards are open from September 15<sup>th</sup> to October 15<sup>th</sup>. These awards will recognize two service providers in homelessness work, one in direct service and another in administration or backbone support. Ms. Mata Williams with Ms. Atkinson will be presenting collective onboarding support at the Texas Homeless Network Conference at the end of September.

Ms. Spencer gives an update on the Mental Health Navigator program that launched on August 29<sup>th</sup> at the Denton County Public Health Department. They are now working on the point of contact for mental health needs. The Denton County Behavioral Health Leadership Team (DCBHLT) is now focusing on the development of a crisis management unit in Denton, which will relieve the strain on the county jail and on the development of non-medical detox options for those with substance abuse issues. The veteran counseling program has been running for two and a half months. The Cross Care Collaborative between the DCBHLT and the Denton County Homelessness Leadership Team (DCHLT) is working on navigating the system of someone experiencing homelessness and mental health concerns. A collaborative effort to provide better education for business owners (as described earlier) is discussed.

### **Public Comment**

None

### **New Business**

None

### **Adjourn**

Councilmember Troyer adjourns the meeting at 5:10 pm.

*Ling Jeng*

Ling Hwey Jeng, Ph.D.  
DCWSLT Secretary