



Thursday, February 9, 2016 – 8:00 a.m. to 9:30 a.m.
United Way of Denton County, Inc. (1314 Teasley Lane, Denton, TX 76201)

Agenda

I.	Welcome & Consideration of January Minutes	C. Watts	2 min.
II.	Workgroup Updates		20 min.
	• Housing Workgroup	T. Widmer	
	• Data Workgroup	S. Coffey	
	• Consumer Workgroup	C. Cross	
III.	Strategic Planning Committee Update	K. Briggs	15 min.
IV.	Speakers Bureau	C. Watts	15 min.
V.	Backbone Support Update	C. Cross	10 min.
	• Denton County Days		
VI.	Denton County Homeless Coalition Update	J. Peters	10 min.
	• 2017 PIT Count		
VII.	New Business	C. Watts	
VIII.	Adjourn	C. Watts	

Next Meeting Date:

Thursday, March 9, 2016 – 8:00 a.m. to 9:30 a.m. – UWDC

Vision:

Every person in Denton County has a place to call home that is safe, affordable, accessible and supported by community resources.

Mission:

The Denton County Homelessness Leadership Team fosters an effective and coordinated system of homelessness prevention and intervention, resulting in homelessness that is rare, brief and nonrecurring through:

- Community awareness and connection
- Data-driven, evidenced-based, fiscally responsible recommendations
- Innovative solutions around affordable housing, access to primary and behavioral health care services, adequate incomes and coordinated services
- Mobilizing, advocating and empowering public-private community-wide collaboration





Denton County Homelessness Leadership Team

Thursday, January 12, 2017

Meeting Minutes

Appointees Present: Alice Mankoff, Chasz Parker, Chief Lee Howell, Councilman TJ Gilmore, Councilwoman Keely Briggs, Cynthia Harris, Isabel Rodriguez, Jessica DeRoche, Kathy Srokosz, Mayor Chris Watts, Monica Glenn, Roy Metzler, Sandra Robinson, Terry Widmer, Thomas Muir, Valerie Foster

Ex Officios Present: Gary Henderson, Courtney Cross, Dani Shaw, Jessica Peters

Guests Present: Sophia Checa, Caitlin Bayer, Kameron Fowler, Pat Smith, LaTiffany Coleman, Melissa Rankin, Nick McRae, Paul Bastaich, Christy Daniel, Chris Martin, Linda Choi, David Mays, Katie Chapmen, John Cabrales, Katherine Gonzales

Appointees Absent: Barton Duffy, Commissioner Bobbie Mitchell, Herman Oosterwijk, Sherri McDade, Stephen Coffey

Welcome & Consideration of August Minutes

Mayor Watts welcomed appointees and guests to the meeting at 8:03 a.m.

Mayor Watts requested a motion to accept the December meeting minutes.

Motion: Terry Widmer

2nd: Councilman TJ Gilmore

Motion Approved

Denton County Can End Homelessness

Sophia Checa, Systems Change Coordinator for the Texas Homeless Network (THN) provided a presentation on building an effective Housing Crisis Response System (HCRS) in Denton County, and why implementing a Coordinated Entry (CE) system is key to ensuring homelessness is rare, brief and nonrecurring. The following is a summary of Ms. Checa's presentation to the Denton County Homelessness Leadership Team.

Ms. Checa began her presentation by stating that to effectively end homelessness by ensuring that it is rare, brief and nonrecurring, communities must first evaluate their current Housing Crisis Response System, and that during her presentation she would explain why a Coordinated Entry process is key to the success of that system. She administered a handout entitled 'What is a Complex Social Problem?', and stated that the issue of homelessness can get lost in the mix of other social problems often

addressed at a community wide level, and emphasized the cost the community ultimately pays in the ways in which individuals experiencing homelessness repeatedly cycle through supportive services and the criminal justice and healthcare systems. Additionally, as existing sectors operate in silos to address homelessness, communities are effectively managing rather than ending it, and people experiencing a housing crisis are left to ‘shop around’ from agency to agency.

Local homeless coalitions across the nation can often consist of new agencies popping up constantly to address homelessness their way, and when somebody new comes to the table the competition for funding heightens. The service provision landscape is constantly changing and when communities and agencies aren’t in communication about it people end up falling through the cracks.

Sophia stated that Denton County can end homelessness – it’s happening across the country – and that how we address it is the key. She then presented two examples of previous efforts to end homelessness to emphasize the ways in which multiple entities are addressing and attempting to end homelessness in similar ways while using different language.

Initiative	100K Homes (2010-2014)	End Veteran Homelessness
Mission	End homelessness for most vulnerable and difficult to house throughout the country	
Result	Housed ~105,000 people	2 states and 31 cities have ended Veteran homelessness
#1 Tenant	Housing First (reduce barriers to obtaining housing; house people first to provide stability to address additional needs)	Connect to Permanent Housing // Housing Stabilization
#2 Tenant	Develop Robust Census (use common assessment tool to gather info about who is on the streets)	Identify and Engage Veterans
#3 Tenant	Use Data to Track Progress (consistent exposure and analysis of data and program metrics)	Develop Effective Housing Crisis Response System
#4 Tenant	Improve Local Systems (cause systems change within local Housing Crisis Response System; current efforts to address homelessness end up managing rather than ending homelessness)	

Sophia administered a second handout entitled ‘What Does Ending Homelessness Mean’, and asked the group what it means to ‘end homelessness’. Councilwoman Keely Briggs stated that communities will never truly be able to end homelessness, but can implement tools to ensure it is rare, brief and nonrecurring. Dani asked for clarification of the term ‘Functional Zero’, and Sophia stated that it means a community has enough supply to meet the demand.

Sophia asked someone to describe an end to homelessness in their own words. Pat Smith drew an analogy to a fire department: fires will never be fully eliminated, but when a fire does happen we have a very well developed system that responds to the fire. In most cases once the fire is put out, those

affected by that fire often get back to where they were before the fire. Existing systems like the fire department, police and emergency services work together to quickly put the fire out and help that family stabilize.

Kathy Srokosz stated that the response of the hospital staff in the Emergency Room is to work with a person to get to the underlying cause, attach a treatment plan to that cause and consider the whole person during the crisis, helping to move them along the continuum which hopefully moves them quickly back to their place in the community.

Sophia reiterated that ending homelessness means there is a coordinated and systematic process in place that can address any housing crisis that presents itself, which means that there is a 'menu' of options in the community including homelessness prevention – to keep people from experiencing a crisis – which is more cost effective than having to re-house someone once they become homeless. Another key piece of the system is diversion – when conflict resolution strategies are employed to identify the root cause of the crisis. A key element to diversion is flexible funding to address unique ways in which homelessness occurs that do not fall within strict requirements of larger funding streams.

The third handout included a visual illustration of a Housing Crisis Response System, highlighting the integral role of CE in getting people back into housing as quickly as possible. She stated that while HUD-funded programs such as ESG and CoC programs are required to implement CE processes, the responsibility cannot lie solely on the backs of these programs. Rather, successful CE processes required buy-in and collaboration from additional homeless and housing programs and agencies throughout the community.

Sophia administered a fourth handout outlining the four key components of CE: access, assessment, assignment and accountability. Access refers to the ways in which people enter a community's Housing Crisis Response System. The CE process acts as a triage point ultimately intended to connect people experiencing to housing stability. There are multiple ways in which communities can provide access to their Housing Crisis Response System. Decentralized models include multiple entry points that can serve various homeless populations (those at risk of homelessness, those experiencing literal homelessness, etc.). These systems can be linked to phone systems such as 2-1-1. This approach can be costly, but has been shown to protect the anonymity of Domestic Violence victims. Decentralized CE models appoint one agency or entity as a hub of access to multiple services. The 'No Wrong Door' model of CE is employed with the understanding that all agencies utilize and are trained to complete a common vulnerability assessment with anyone who presents with a housing need. A key component to determining and defining the best way to access services is 'closing the side doors' – effectively streamlining the ways in which individuals and families experiencing homelessness first enter a housing crisis response system – and this is largely due to territoriality and legacy off organizations that have been administering programs over a long period.

Alice Mankoff asked how communities can ensure people in crisis get to the correct 'Front Doors'. Sophia stated that the most difficult part of the process is getting started to try and see what works, and that continuous improvement is key to any effective Housing Crisis Response System. Mayor Thomas

Muir asked how communities have incentivized buy-in to CE. Sophia emphasized the importance of Backbone Support, sufficient training and engaging agencies in system-wide conversations. Additionally, she acknowledged the need to appeal to everyone (early and later adapters) and that buy-in increases as the process is implemented. Funders and local authorities can also offer incentives for participation. Kameron Fowler stated that local leadership is key to changing the traditional model of homelessness service delivery.

Sophia emphasized the effectiveness of HMIS in tracking data over time to generate a gap analysis (what works and what doesn't). Jessica Peters asked how communities might tie in the faith community, and Sophia stated that they are a good resource because they often come with unrestricted dollars. Dani emphasized the complex nature of painting clear lines of leadership in Denton County because the local homeless coalition is not established as its own nonprofit as is the case in surrounding communities. Thus, our housing crisis response system does not perform at the same level and is often unable to adapt absent of concerted efforts.

Sophia informed the group of Universal Data Elements (UDEs) and the VI-SPDAT (vulnerability assessment) as standard assessment tools that can be helpful in gathering consistent data across agencies. The vulnerability assessment is used to place clients on a Housing Priority List based on their level of need. Some agencies end up placing people on the list, and some serve to remove people from the list. Melissa Rankin stated that Catholic Charities falls within three service areas and is constantly balancing multiple assessment tools and often results in a bottleneck.

Mayor Watts observed the ways in which CE is viewed both as a theory and defined process. He suggested the Data Workgroup get their arms around the theory (process mapping) of CE to determine the best way to implement is as a process.

Gary asked if Denton County's current process needs overhauling or tweaking. Sophia stated that some big tweaks are needed, and Kameron reiterated the need to start performing CE successfully on some level to begin gathering data to accurately identify the current need for housing.

Paul Bastaich stated the community has greater ability to uniformly assess individuals experiencing homelessness, but that there is not transitional housing available for people seeking permanent housing. Dani reiterated the need to create more permanent housing throughout the county to make up for the lack of transitional housing traditional programs and services have depended on.

Mayor Watts discussed recent requests for resolutions from Denton City Council for tax credit housing applications. The Denton Housing Authority will present to the council in February, requesting that developers wishing to submit these applications funnel through the housing authority in order to retain developer fees that can be used to build more workforce housing and fund local housing and homelessness initiatives.

Workgroup Updates

No workgroup updates were provided during this meeting, as the workgroups did not convene during the month of December.

Backbone Support Update

Courtney updated the group on the Denton County Behavioral Health Leadership Team’s Veteran Workgroup to support ending Veteran homelessness in Denton County, and how this will soon become a priority of the Data Workgroup.

New Business/Public Comments

Mayor Watts asked for any new business. Monica Glenn informed appointees that she had recently read an article in the Denton Record Chronicle about the Salvation Army Denton Shelter possibly having to reduce the number of days it is open due to a lack of funding. After reading that the closures may be due to high utility bills, Monica met with Phil Williams at Denton Municipal Electric to discuss possible discounts for the local shelters (Salvation Army, Monsignor King, and Denton County Friends of the Family). Monica reported that Phil agreed to perform energy audits for each of the shelters, which would likely result in small updates to improve energy efficiency and might also lead to possible rebates for the shelters.

The meeting was adjourned by consent at 9:16 a.m.

**Next Meeting:
Thursday, February 9, 2016 @ 8:00 a.m. to 9:30 a.m.
United Way of Denton County Office**

Secretary

Date



DCHLT Workgroup Reports

January 2017

WORKGROUP NAME: HOUSING | CHAIR: TERRY WIDMER

Meeting Summary (January 23, 2017)

Present: Terry Widmer (Chair), Dani Shaw, Jeff Coffey, Rebekah Woodland, Leslie Moseley, Kristin English, Sherri McDade, Alonzo Peterson, Pauline Jemison, Christy Daniel, Betty Kay, George Morrison, Melanie Torres, Brenda Jackson, Jessica Burchfield, Alex Reed, Courtney Cross, Hope Nordon

The group discussed recent developments of the DCBHLT Veterans Workgroup, DCHLT Data Workgroup, and Denton Supportive Housing Pilot. Alex provided an update of the DCBHLT Veteran Workgroup to collaborate with necessary parties to end Veteran homelessness in Denton County. Courtney informed the group that the DCHLT Data Workgroup will be combining efforts with the Denton County Homeless Coalition's Coordinated Entry Steering Committee to implement Coordinated Entry in Denton County, and that the target population will likely be Veterans.

The group reviewed the Housing Workgroup Strategic Plan and proposed revisions to the Strategic Goal and accompanying Objectives, Strategies, and Metrics. Terry reviewed the initial discussion around strategic planning from the November meeting which centered on networking with landlords and developing an accurate housing inventory.

Courtney informed the group of the DCHLT Strategic Planning Committee's direction to implement a strategic goal of increasing access to housing for residents of Denton County. The group agreed to strike 'Generate comprehensive data pertaining to behavioral health and homelessness' from the strategic goal, as this is now an objective of the Data Workgroup. The group discussed role of networking with private landlords as a strategy for expanding housing capacity in the county. Additionally, the group discussed developing an accurate housing inventory and asset mapping as strategies for identifying unmet housing needs in the county.

Short Term Action Items

Revise Strategic Goal to reflect proposed changes. Draft to be reviewed as a group in next meeting and sent to DCHLT Strategic Planning Committee,

Define meaning of 'diversion' in respect to expanding Denton County's housing capacity

Housing Pilot review team to identify potential program candidates and oversee program launch

Accomplishments

Objective to generate comprehensive data pertaining to behavioral health and homelessness was identified as successful through the Data Workgroup.

Concerns

'Housing readiness' discussed as potential barrier to a successful housing outcome

Accessing data regarding available housing resources

Ability of develop and implement long-term county-wide advocacy/policy efforts

Next Meeting Dates

February 13, 2016

DCHLT Workgroup Reports

January 2017

WORKGROUP NAME: DATA | WORKGROUP CHAIR: STEPHEN COFFEY

Meeting Summary: January 13, 2017

Members Present: Stephen Coffey (Chair), Christy Daniel, Dani Shaw, Courtney Cross, Jesse Hamner, Keith Henderson, Patrick McLeod, Katherine Gonzales

The Denton County Homeless Leadership Team Data Work Groups and the Denton County Homeless Coalition Coordinated Entry Steering Committee made the decision to combine efforts in developing strategies and furthering the implementation of Coordinated Entry (CE). The two groups will go back to their respective oversight structures to recommend that they work together to implement CE. The groups will continue to collaborate strategically until the implementation of CE is complete.

Texas Homeless Network's Sophia Checa presented on Coordinated Entry systems change. Decisions have been made to change the Coordinated Entry target population from literally homeless households and victims of domestic violence to veterans experiencing homelessness. This population was chosen because of the amount of support from the community and the abundance of resources allocated for veterans in need. Other subpopulations of those experiencing homelessness will be folded into the Coordinated Entry process once the system has been established and any outstanding problems have been addressed.

Next steps include strategic planning between both parties to establish common goals, objectives strategies and metrics.

Long-term action items

Development of a data dashboard that compiles multiple sources of information such as HMIS, PIT count, etc.

Gap analysis

Accomplishments

Collaboration with the Denton County Homeless Coalition to implement Coordinated Entry

Identification of a target population

Concerns

Implementing Coordinated Entry in a timely manner

Utilization of common assessment tool by the four front door agencies

Capacity for direct data entry

Next Meeting Dates

February 10, 2017 from 2:00 p.m. to 3:30 p.m. at the United Way of Denton County (1314 Teasley Lane)



Denton County Homelessness Leadership Team
Strategic Planning Committee | January 18, 2017 | UWDC
Meeting Summary

Attending: Jessica DeRoche, Alice Mankoff, Monica Glenn, Hope Nordon (UWDC Intern), Gary Henderson (Ex-Officio), Chief Lee Howell, Dani Shaw (Ex-Officio), Councilwoman Keely Briggs, Courtney Cross (Ex-Officio)

Appoint Chair/Co-Chairs:

The group appointed Councilwoman Keely Briggs and Jessica DeRoche as Co-Chairs of the Strategic Planning Committee, with administrative backbone support from United Way of Denton County staff.

Review Framework:

The main objective of the Strategic Planning Committee is to formulate a three-year strategic plan for the Denton County Homelessness Leadership Team and its workgroups.

Courtney reviewed Strategic Planning notes from December DHCLT meeting:

Mayor Watts directed the discussion towards strategic planning. He opened the discussion by expressing the need to appoint an ad hoc strategic planning committee to develop a long-term plan for making homelessness rare, brief and nonrecurring in Denton County. The Mayor expressed the risks of being too narrow or taking on too much, along with the need to begin to identify solutions and determine a direction for the future. Mayor Watts stated the following responsibilities of the Strategic Planning Committee:

- *Review mission and vision*
- *Establish realistic time frames for achieving goals*
- *Determine the best approach to long term planning (ex: strategic plan vs. strategic framework)*
- *Provide direction for the workgroups; allow workgroups to set their strategic goals and work plans*

Appointees stated the importance of looking at solutions from a regional/county perspective, analyzing sources and streams of funding, and setting short term, achievable goals that can lead to long-term change and success. The general consensus among the group was to establish a three to five-year plan to be evaluate annually, with annual implementation goals set by workgroups and ultimately approved by the leadership team.

The group agreed that recruiting six appointees to the committee was the best decision, to ensure sufficient representation of not all appointees were able to attend meetings. The following appointees agreed to serve on the strategic planning committee: Jessica DeRoche (was absent at the meeting, but agreed prior) Sherri McDade, Alice Mankoff, Councilwoman Keely Briggs, Valerie Foster, Chief Lee Howell, Dani Shaw (Ex-Officio) and Courtney Cross (Ex-Officio). It was agreed that Dani and Courtney will coordinate to bring a strategic planning framework to the committee at their first meeting, which will take place in January 2017.

The group reviewed the basic elements of a Strategic Plan and discussed the role of the committee in providing guidance to the workgroups as they set their strategic goals. Dani mentioned that the structure of the Denton County Behavioral Health Leadership Team assumes a more 'trickle up' format, wherein the workgroups inform the direction of the team. The group discussed the potential for the DHCLT in providing direction and framework for the workgroups as they establish their strategic goals.

Basic Elements of a Strategic Plan



The green sections of the pyramid represent the components of the Strategic Goals the workgroups will formulate. Dani highlighted the need for the committee to encourage continuity of goals between workgroups. For example, the implementation of Coordinated Entry within the Data Workgroup will likely confirm the need for increased access to affordable housing in the county, informing the efforts of the Housing Workgroup.

The group reviewed a draft of a Housing Crisis Response System map (attached) that Dani has been working on, outlining a process for the identification of a housing need, uniform assessment across agencies and referrals to the best housing intervention/solution which can ultimately highlight current gaps in service delivery. Monica asked if there was a list of available affordable housing and related services in the county. After reviewing the list that accompanied the housing system map from the Mayor's Housing the Homeless Task Force and the Housing Crisis Response System flow chart, the group requested a more condensed version for quick review by DHCLT appointees.

In a discussion of whether strategic goals should be broad or specific, the committee agreed that more focused direction may be appropriate in certain scenarios, for example, the implementation of Coordinated Entry for the Data Workgroup. The committee agreed to guide the strategic goal of the workgroups and offer suggestions regarding necessary objectives for reaching those goals. Workgroup members will identify strategies and metrics (action steps) for reaching their goals.

The committee reviewed a draft strategic goal (attached) and agreed to provide the following direction to the workgroups:

- **Data Workgroup**
 - **Strategic Goal: Implement a Coordinated Entry System in Denton County.**
 - **Suggested Objectives: Funding, capacity issues, staffing at agencies, collaboration/partnerships across agencies**
- **Housing Workgroup**
 - **Strategic Goal: Increase access to housing in Denton County. (Intentional removal of the word 'affordable' to be more inclusive of the spectrum of need.)**
 - **Suggested Objectives: unmet need, housing inventory (assure accurate and real-time)**



The committee briefly discussed the possibility of establishing a Workforce Development Workgroup. Monica expressed the interest of the Denton Chamber of Commerce in this area, and the possibility of launching an apprenticeship program like the Mayor's Summer Youth Jobs Program for adults seeking employment. Jessica agreed that this was an interest of NCTC as well. Keely stated the potential role of this type of workgroup in addressing the need for a livable wage in Denton County. Dani suggested that an existing workgroup could establish a goal or objective in the future to increase incomes throughout the county, and identify a focus area. The committee agreed to discuss this issue at the next DCHLT meeting in February.

Monica raised the need for increase community awareness of the needs of those experiencing and at-risk of homelessness throughout the county, as well as the work of the DCHLT and its workgroups to make homelessness rare, brief and nonrecurring in Denton County. Chief Lee Howell discussed the DCHLT's employment of a Speakers Bureau, and frequent presentations of DCHLT appointees at civic groups throughout the county. The committee agreed to suggest this at the February DCHLT meeting.

Next Steps:

- Hope to summarize Housing Crisis Response System housing inventory list in excel
- Communicate strategic goal guidance to workgroups; workgroups to report back to committee in February
- Discuss relevance of a Workforce Development Workgroup at next DCHLT meeting 2/9/17
- Develop Speakers Bureau slides and recruit appointees to present on behalf of the DCHLT throughout Denton County



Denton County Homelessness Leadership Team 2017 – 2020 Strategic Plan

Mission

The Denton County Homelessness Leadership Team fosters an effective and coordinated system of homelessness prevention and intervention, resulting in homelessness that is rare, brief and nonrecurring through:

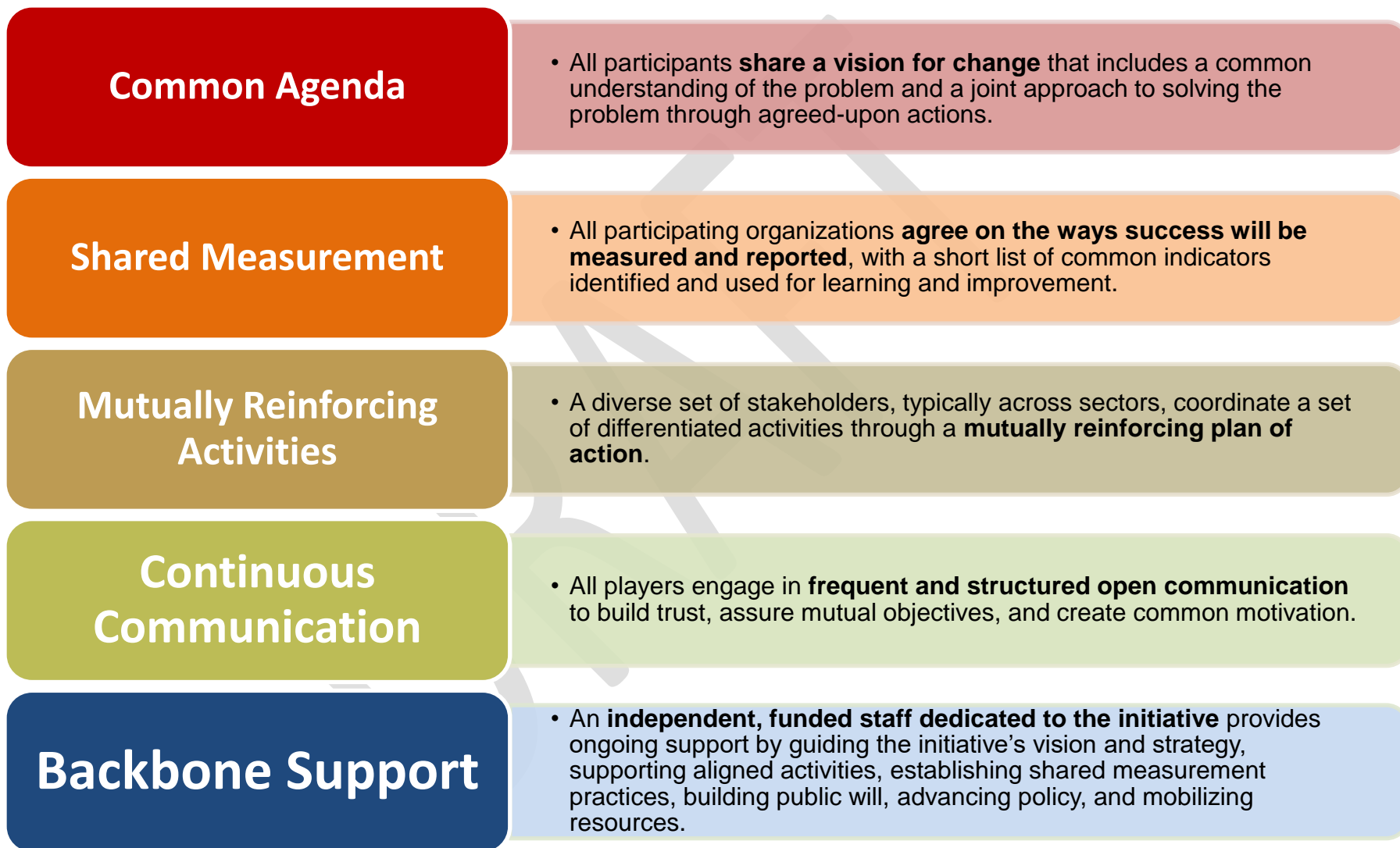
- Community awareness and connection
- Data-driven, evidenced-based, fiscally responsible recommendations
- Innovative solutions around affordable housing, access to primary and behavioral health care services, adequate incomes and coordinated services
- Mobilizing, advocating and empowering public-private community-wide collaboration

Vision

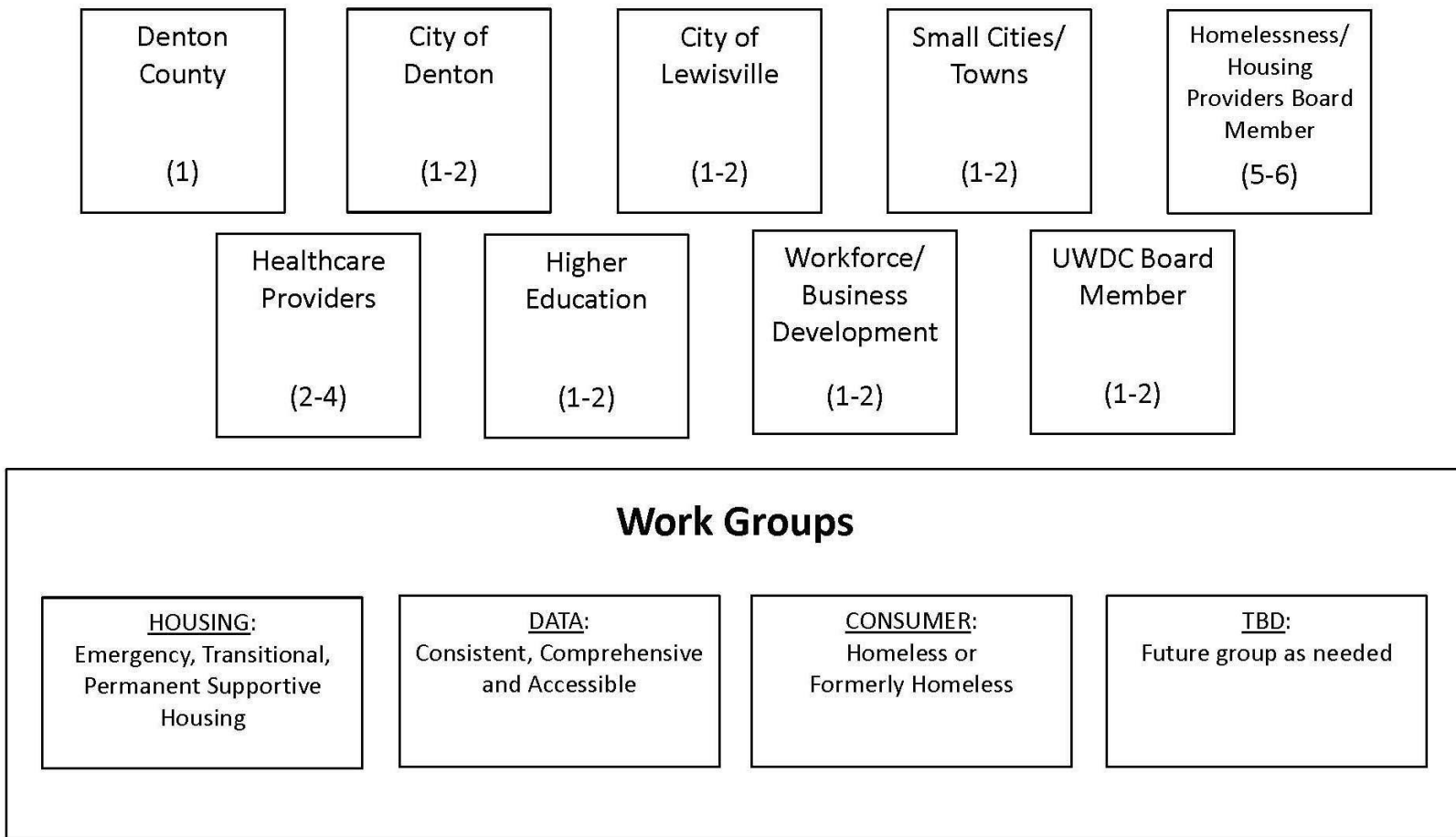
Every person in Denton County has a place to call home that is safe, affordable, accessible and supported by community resources.



Overall Strategy – Collective Impact



Denton County Homelessness Leadership Team Structure (14-23 Total Members)



Goals

- Leadership Team Strategic Goals:
 - Increase community awareness of the needs of individuals and families experiencing and at-risk of homelessness in Denton County.
- Workgroup Strategic Goals:
 - Implement a Coordinated Entry System in Denton County.
 - Increase access to housing for residents of Denton County.
 - Obtain consistent community feedback housing experiences of Denton County residents.

DRAFT

EXAMPLE STRATEGIC GOAL: INCREASE ACCESS TO SUPPORTIVE HOUSING FOR RESIDENTS OF DENTON COUNTY.

Objectives	Strategies	Metrics	Status
Identify unmet housing needs in Denton County	<ul style="list-style-type: none"> Determine level of housing need for Denton County through utilization of housing study/homelessness data Identify available housing resources and levels of housing (ie. shelter, transitional, supportive, permanent) 	<ul style="list-style-type: none"> Formulation of a Data Workgroup to assess and interpret homelessness data Generate an inclusive community asset map for housing resources 	<ul style="list-style-type: none"> Completed In process
Increase diversion for those experiencing behavioral health and homelessness in Denton County	<ul style="list-style-type: none"> Collaborate with discharge planners to identify client population Development of program criteria, population identification, and communication protocol Identify community partners to provide shelter and housing 	<ul style="list-style-type: none"> Transition 30 individuals who meet eligibility criteria of experiencing homelessness and a behavioral health diagnosis from public or private institutions to permanent housing Develop agreement with Denton County shelter services to reserve a minimum of 5 beds for eligible clients Generate program overview to outline tiered structure of clients transition from short term services to permanent housing 	<ul style="list-style-type: none"> Pending Pending Pending
Expand supportive housing capacity in Denton County	<ul style="list-style-type: none"> Observe Dallas Model and Partnerships Build infrastructure to expand capacity Develop replicable supportive housing program protocol Identify diversified housing options for Denton County Advocate and support on-going housing initiatives 	<ul style="list-style-type: none"> Increase number of supportive housing units from 0 to 10 in Denton County Generate program overview for replicable supportive housing pilot Clearly define percentages of diversified housing types to serve homeless (short-term, temporary, transitional, permanent supportive, permanent) 	<ul style="list-style-type: none"> In progress In progress Pending
Generate comprehensive data pertaining to behavioral health and homelessness	<ul style="list-style-type: none"> Collaborate with Denton County Homeless Coalition and DCHLT Data Workgroup on coordinated entry model Engage Denton County institutions that service individuals with behavioral health needs in adopting coordinated entry Collaboration with local universities for research and data synthesis 	<ul style="list-style-type: none"> Host AmeriCorps VISTA to assess and build capacity for coordinated entry Generate a coordinated entry model for Denton County to present to DCBHLT and DCHLT DCHLT and Denton County Homeless Coalition to host a coordinated entry informational session with community institutions 	<ul style="list-style-type: none"> Completed Pending Pending

*This strategic goal was developed under the mission of the Denton County Behavioral Health Leadership Team and is used in this draft as placeholder for future workgroup goals.

HOUSING CRISIS RESPONSE SYSTEM

PEOPLE IN A HOUSING CRISIS

PEOPLE HOUSED

HOUSING NEED



TOTAL + # NEW/MONTH

TOTAL + # NEW/MONTH ^{FUTURE}

UN/SHELTERED

AT-RISK



Street Outreach (SO)

TO CES



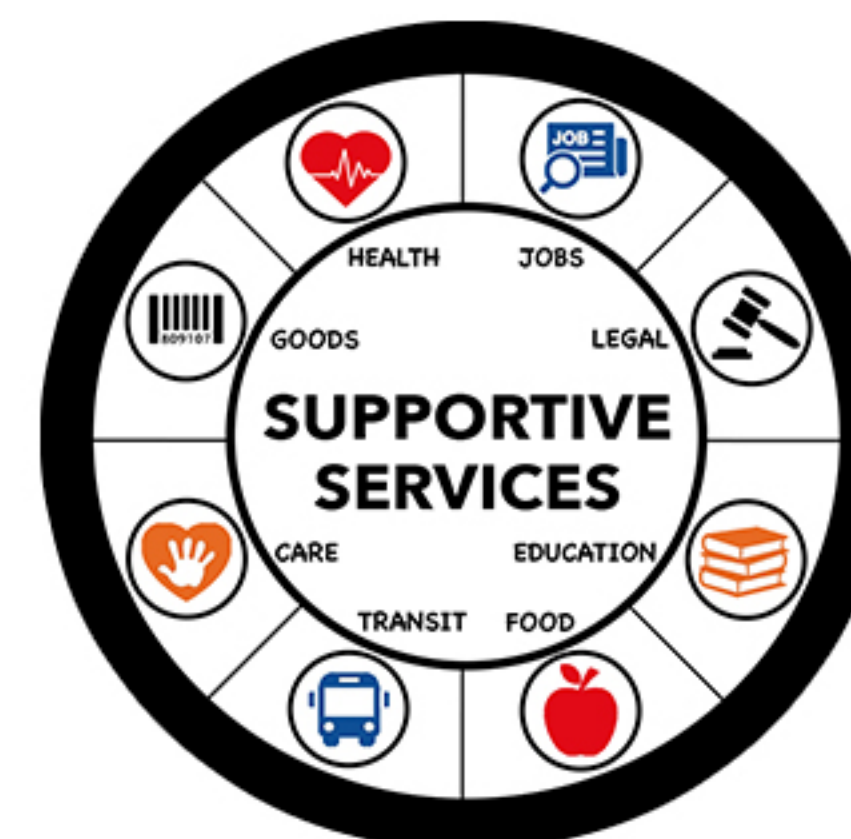
Emergency Shelter (ES)

TO CES



Supportive Housing (SH)

TO CES



Supportive Services Only (SSO)

EXITING INSTITUTIONS
ie. Jails, Hospitals

ASSESSMENT

COORDINATED ENTRY SYSTEM (CES)

Triage	Intake Assessment	Assessment (VI-SPDAT)
Documentation of Homelessness	Documentation of Disability	Documentation of Priority Status

HOUSING PRIORITY LIST (HPL)

Individuals and families experiencing homelessness are assessed, placed on a housing priority list by local agencies and referred to a housing/services intervention.

HOUSING REFERRAL

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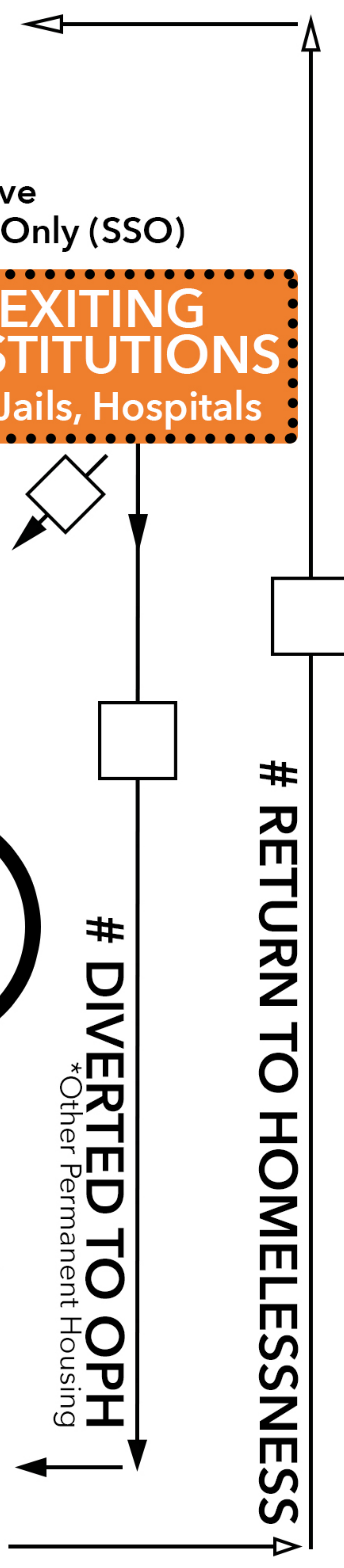
SERVICES REFERRAL

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HOUSING/SERVICES INTERVENTION

<p><i>High Vulnerability</i></p> <p>Type 3</p> <p>PSH/SH/RRH</p> <p>Permanent Supportive Housing (PSH) Supportive Housing (SH) Rapid Re-Housing (RRH)</p> <p>with Supportive Services</p> <p>\$\$\$ <input type="text"/> #</p>	<p><i>High & Low Vulnerability</i></p> <p>Type 2, Type 1, Type S0</p> <p>SH/RRH/OPH</p> <p>Supportive Housing (SH) Rapid Re-Housing (RRH) Other Permanent Housing (OPH)</p> <p>Subsidized without Supportive Services</p> <p>\$\$ <input type="text"/> #</p>	<p><i>Low, Very Low Vulnerability</i></p> <p>Independent</p> <p>HP/RRH/OPH</p> <p>Homelessness Prevention (HP) Rapid Re-Housing (RRH) Other Permanent Housing (OPH)</p> <p>Diversion, Prevention & Private Housing</p> <p>\$ <input type="text"/> #</p>
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GAP FORMULA: # Referred - # Housed - # HPL Drop-off = Housing by Type Need



**Denton County Housing Crisis Response System
Housing Inventory**

Street Outreach (SO)

Agency	Beds/Units	Special Note
Giving Hope, Inc.	0	Meeting unsheltered persons on the street

Emergency Shelter (ES)

Agency	Beds/Units	Special Note
Cumberland Presbyterian Children's Home	8	Youth only
Denton County Friends of the Family	26 + hotel vouchers	Domestic violence and sexual assault only
Journey to Dream	16	8 male/8 female
Monsignor King Outreach Center	40	Monday, Tuesday, & inclement weather only
Salvation Army of Denton	34 + hotel vouchers	

Supportive Housing (SH)

Agency	Beds/Units	Special Note
Cumberland Presbyterian Children's Home	8	Single parent only
Giving Hope, Inc.	0	Serves 10-20; utilizes 4 Beds/Units at the Wheeler Center- Single mothers only
Solutions of North Texas	55	Substance abuse

Permanent Supportive Housing (PSH)

Agency	Beds/Units	Special Note
Cumberland Presbyterian Children's Home	24	Youth only
Denton County MHMR	0	Serves 19 + 1 Family utilizing private housing in community- Diagnosable Mental Health Issue
Giving Hope, Inc.	0	Serves 20 utilizing private housing in community- Persons with HIV/AIDS only
Health Services of North Texas	0	Persons with HIV only

**Denton County Housing Crisis Response System
Housing Inventory**

Rapid Re-housing (RRH)

Agency	Beds/Units	Special Note
Christian Community Action	0	RRH serves # clients utilizing private housing in community (and DAHC)
Giving Hope, Inc.	0	RRH serves # clients utilizing private housing in community (and DAHC)

Diversion & Prevention (D/P)

Agency	Beds/Units	Special Note
Christian Community Action	0	D/P Program serves # utilizing clients existing private housing in community
Giving Hope, Inc.	0	D/P Program serves # utilizing clients existing private housing in community
Interfaith Ministries	0	D/P Program serves # utilizing clients existing private housing in community

Other Permanent Housing (OPH)

Agency	Beds/Units	Special Note
Denton Affordable Housing Corporation	# Units in ...	Partners to set aside units for housing providers
Denton Housing Authority	Inventory by Type	1526 HUD Housing Choice Vouchers utilizing private housing in the community

2017 Legislative Agenda

Advocacy Committee Recommendation – UWDC Board Approved on 10/20/16

United Way
of Denton County, Inc.
UnitedWayDenton.org



Denton County's strong economic productivity depends on effective education that produces a highly skilled workforce that is healthy, housed and protected.

- Increase access to effective **early childhood** programs and **at-risk student** programs that decrease Texas drop-outs and prepare all students for school and post-graduation success.
- Expand **vocational job training** and work experience to create an employable workforce.
- Provide adequate funding for **coordinated mental health services** that are planned, cohesive and monitored for effectiveness at the community level.
- Support prevention and intervention programs that make **homelessness** rare, brief and nonrecurring.
- Provide adequate funding for programs that serve children, adults and families who are **victims/survivors of abuse and neglect**.
- Ensure adequate regulation of **predatory lenders** in order to provide protections from aggressive and harmful lending practices.

NAME	EMAIL/PHONE (Email preferred)	Check all that apply		
		Pack Incentives	Survey Volunteer	Data Entry Volunteers
158 TOTAL ENGAGEMENT	REGISTERED (YES)	30	68	11
101 - Online Registration	REGISTERED (NO)	41	40	26
31 - Referred	TOTAL REGISTERED	71	108	37
15 - Training	CONVERSION RATE (%)	42%	63%	30%
11 - Email/DCHC Mtg.				
	TRAINING			
	TOTAL HOURS: 63.5	49.5	140.5	23.5
	\$ VALUE*: \$1,594.49	\$1,242.95	\$3,527.96	\$590.09
204 Print Survey Collected				
-Sal (HMIS)	VALUE \$6,955.47			
+ PSH Connections				
+ PSH GH	GROUP COMMITMENTS			
	VISTA's			
	UW Interns			
13 Veterans				
1/2 collected names	Cumberland			
	United Way			
	Journey to Dream			
	Salvation Army Lewisville Volunteers			

*based on: Independent Sector (independentsector.org)

The Value of Volunteer Time Report 2015 Average Rate: \$23.56 - Texas Rate: \$25.11

NATIONAL VOLUNTEER WEEK IS APRIL 23-29, 2017
 Recommend PIT Vol. Appreciation and State of Homeless Event happen that week.