



Thursday, December 8th, 2022 | 8:00 a.m. to 9:30 a.m.

Hybrid Meeting

Physical – United Way of Denton County, 1314 Teasley Lane Denton TX 76205

Virtual – Zoom Video Conference Link Attached in Email

Agenda:

| | | | |
|-------|----------------------------------------------------------|-------------|---------|
| I. | Welcome & Introductions | Chair | 5 min. |
| II. | October Meeting Minutes | Chair | 3 min. |
| | • VOTE – Approval of Meeting Minutes | | |
| III. | Strategic Planning | D. Shaw | 20 min. |
| IV. | Workgroup Updates | | 15 min. |
| | • Housing | T. Widmer | |
| | • Denton County Homeless Coalition | D. Houston | |
| | • Data | L. Atkinson | |
| | • Diversion | E. Shehan | |
| V. | Backbone Support Update | UWDC | 10 min. |
| | • UWDC Homelessness Initiatives | | |
| | • Denton County Behavioral Health Leadership Team Update | | |
| | • Denton County Workforce Success Leadership Team Update | | |
| VI. | Public Comment | Chair | 5 min. |
| VII. | New Business | Chair | 5 min. |
| VIII. | Adjourn | Chair | 2 min. |

Next Meeting Date:

Thursday, February 9th, 2023 | 8:00 a.m. to 9:30 a.m. | Hybrid Meeting

Physical – United Way of Denton County, 1314 Teasley Lane Denton TX 76205

Virtual – Zoom Video Conference Link Attached in Email





October 13th, 2022; 8 to 9:30 AM

Hybrid Meeting

Physical – United Way of Denton County, 1314 Teasley Lane Denton TX 76205

Virtual – Zoom Video Conference Link Attached in Email

Meeting Minutes

Welcome

Meeting was called to order at 8:06 am by Chair Mayor Thomas Muir.

October Meeting Minutes

Chair Mayor Thomas Muir asked for approval of October meeting minutes, Dale Tampke motioned to approve, and Terry Widmer seconded the motion. There was no opposition.

Appointee 2022 - 2024 Nominating Committee

Chair Mayor Thomas Muir stated that the Nominating Committee met and approved two new board members, Michelle Rainey of Medical City and Dr. Hee Soun Jang with the University of North Texas. A vote was held to approve the appointments of the new board members. Dani Shaw made a motion to approve the new board members and the motion was seconded. There were no opposition to the motion. Slate approved as presented.

In addition, starting January 1st, Thomas Muir will roll to past chair and Dani Shaw who is currently co-chair will roll to chair. Terry will become co-chair with Dani Shaw backing her up as an advocate. A vote was held to approve. A motion was made to approve by Dale Tampke and a second was made by Kathy Srokosz.

Austin Street Presentation

Texas Health Resource and Austin Street presented their two-year Medical Respite pilot program that is one of the few respite options in North Texas. Ryan Haley, the nursing manager of the Austin Street project, and Valerie Palmer from Austin Street giving a presentation. Ms. Ryan Haley begins the presentation by discussing the target population who has chronic medical conditions. She says a trauma program was launched so they began seeing a lot of readmissions to the project from people who were victims of trauma. She says that their population is people who have been home health level of care. She said they did not want to become a skilled nursing facility because they lack the resources. She says that as things have expanded, they have found people who were referred from the hospital and from their partner

organizations. They have a referral form where the clients can discuss their needs. She specifies that an important part is getting the documentation. She also highlights that the clients must be willing to work in group settings.

Ms. Valerie Palmer discussed the shelter side of the program. The program offers case management and help for the clients to get on their feet as well as resources after clients leave the program to avoid reentry.

Ms. Ryan explains how clients complete an intake process which discusses financial issues, plans, as well as their history. The program receives approximately 85% of their referrals directly from the hospital. With consideration of how a client arrives, the intake process includes a needs assessment defining what the client has versus what they need.

Ms. Valerie discusses how clients move through the program; education is a large piece. Since medical issues are often difficult to retain in a state of crisis, repetition is important for clients to understand their circumstances and the next steps. The client is supported throughout their time with the program so they can understand what type of care they need.

Mr. Gary asked what type of staff is involved with the medical care. Ms. Valerie said that right now, her staff is just her and that they have plans to hire more staff soon. In response to wait times for clients in queue, Ms. Valerie replied that turnaround is quick because her sense of urgency is high, stresses the program flexibility, and that Austin Street will add a waitlist.

She goes on to discuss how the medical staff is responsible for identifying what is needed to be safe and appropriate as far as planning and housing.

Ms. Olivia Mata-Williams asked for clarification on what ADL means. Ms. Ryan identifies them as activities of daily living which include feeding and clothing oneself. She said that the program tries to be careful with how they screen, but more information can be gathered throughout the process.

Regarding program demographics, Ms. Valerie explained that they are seeing primarily men in their late forties to early sixties right before they qualify for Medicare. In addition, they accept women of all ages and men over forty but there are exceptions. They receive younger clients who have experienced trauma or have chronic illness like diabetes. Overall, the median age is early fifties.

Ms. Valerie is part of Texas Health and Ms. Ryan are part of Austin Street. Texas Health covers the medical side, and Austin Street covers the rest.

Mr. Gary added that one of the reasons that Austin Street was invited to speak was because Denton County is considering offering a similar program here.

Ms. Ryan discusses the "right now move out plan" to identify the most appropriate housing intervention for the client. She said that once clients leave Austin Street, they often go to a program that offers case management. There is a warm handoff to whichever program takes over the client's case.

Ms. Leia clarified her question about the wait time until cases are picked up. Ms. Valerie replied that the average is about three to four months for several reasons.

Mr. Gary asked if hospital staff is included in the coordinated entry program. Ms. Valerie said they are not and that staff are all part of the non-profit.

In addition, Austin Street provides services which include: MetroCare, IPS case management, recovery groups, and educational classes.

Mr. Gary asked what the program looked like at the beginning versus now. Ms. Ryan said that though she was not there at the beginning. Based on the stories she heard, they were more open to working with less motivated clients which led to "some wild stuff."

Ms. Dani asked if they were looking at any plans to add to the respite program.

Ms. Ryan answered that they were going to be hiring other staff. Ms. Valerie also mentioned that they were going to be hiring new outreach case managers.

Ms. Ryan concluded the presentation with program completion. She said that Austin Street is often able to navigate their clients into a situation where they will experience less difficulty even if they are not able to move right into an apartment.

She continues to discuss the challenges and needs of starting a program like this. One of the biggest things is that a lot of her clients will claim that they are more okay than they are. She said that hiring someone who can understand patient charts will be important so that they understand the level of need a client will need.

Ms. Ryan added that she and Ms. Valerie staff together so they can understand everything that is going on with the client.

There are a few minutes left so Ms. Ryan discussed that they have terminally ill clients who need a significant amount of help.

She then moves on to the positive outcomes including a client story about a 25-year-old who was dealing with addiction. He was able to be housed through Austin Street Rapid Rehousing. He is now at a job and doing great.

Workgroup Updates:

Housing - Denton County Initiatives Recap Workshops

Ms. Terry Widmer gave the workgroup update. They are going to be offering family case conferences. There will be another in October and more this time next year. The bad news of that is that there are more families in need.

Denton County Homeless Coalition

Ms. Daphne Houston expressed gratitude to NCTC for hosting. They are focused on the \$500 for 500 fundraising for the Barrier's Fund. She also thanked Denton County for their help. Overall, there is a greater need for housing resources from other agencies and minimal funding.

Data Workgroup

Homelessness Data in Denton County

Numbers are falling. The data workgroup believes they are seeing a decline in access to services as the funding decreases. Veteran and chronic homeless population are experiencing little to no decline, despite consistent decline within the overall population. Currently, there is a visible difference between the increased need for permanent supportive housing versus rapid rehousing within the community. Data trends have been consistent since the Coalition was founded. Domestic Violence data is lower due to a lack of reports made due to staffing deficits at our agency and DCFOF.

A new section has been added to the homelessness data collection system that tracks homelessness start dates, tracks an individual's timespan of experiencing homelessness, and demographics for an individual experiencing a disability or chronic illness.

The Black population is overrepresented drastically, could speak to a cultural barrier along with additional factors. Currently, working on more accurately displaying and reflecting the communities age range for individuals accessing services. Starting at 18 years of age.

Gary speaks to the underrepresentation of individuals experiencing homelessness that are older (65+) and younger (18+). We are seeing the process of people "aging into poverty." Income stays consistent but the cost of living is outpacing their ability to stay financially stable.

Visible dip in inflows first seen around September. Gary speaks to the inflows data and stresses the importance of continuing the assessment process no matter what. Gary calls on someone to share additional thoughts on inflows data. The speaker notes that this reflects dollars and assessment, and intakes are not necessary if there is no opportunity for services or referral at the end of the process. Assessments steer funding in the right direction.

Backbone Support Updates:

Behavioral Health Leadership Team

Commissioner Mitchell announced at the last Behavioral Health Leadership Team that the Commissioner's Court is committing Funds for the Mental Health Navigator Pilot and contracting with MHMR in partnership with the Denton County Public Health Department.

Denton County Workforce Success Leadership Team

Texas Workforce Commission has funds for companies to have onsite childcare. We have 5 owner operators who are interested in applying for those funds.

Public Comment

Dani Shaw – we are on the last month of renovation of facility at 288 and it is scheduled

New Business – No new business

Meeting Adjourned – Chair Mayor Thomas Muir declared the meeting adjourned at 9:33 AM.

DCHLT HOUSING WORKGROUP | CHAIR: TERRY WIDMER

October 2022-December 2022

The DCHLT Housing Workgroup has convened 10 times between October 2022 and December 2022 for Case Conferencing. During each case conferencing meeting, members discussed clients that each agency is actively working with, including client strengths, barriers, and housing-focused actionable next steps, as well as received updates on available homelessness prevention funding and programming in Denton County. Workgroup members are provided an opportunity to report clients who have gained housing during each meeting to maintain quality community wide data, as well as receive training and guidance on how to document a client's "housed" status in HMIS.

Case Conferencing for recent months included both in person and virtual participation, with most attendance held virtually. UWDC re-implemented sending out an agenda the Wednesday before each Case Conferencing in May. This agenda included the order of events and the confidentiality statement for all agencies participating in Case Conferencing. The confidentiality statement was verbally reviewed and discussed at every case conference as a refresher to all participating agencies.

Housing Workgroup will continue to meet Mondays from 3-4 PM with a hybrid option either in person at United Way of Denton County or virtually via Zoom for 90 days/through December.

- 1st Monday – Veteran CC
- 2nd Monday – General CC
- 3rd Monday – Veteran CC
- 4th Monday – General CC
- 5th Monday – Families CC

Short-term action items

- Review and discuss Diversion Rollout

Accomplishments

- Reviewed confidentiality notice in Veteran and General Case Conferencing
- Improved collaboration between agencies working towards identifying clients, needs, and successes

Concerns

- Service provider capacity to conduct follow up on action items identified in Case Conferencing
- Ability to remain in contact / locate clients with little means of communication and transportation for service follow up

Next Meeting Dates

Dec 12th, Jan 2nd, Jan 9th, Jan 23rd, Jan 30th

DENTON COUNTY HOMELESS COALITION | CHAIR: DAPHNE HOUSTON

October 2022 – December 2022

The Denton County Homeless Coalition met twice from October 2022 to November 2022.

The following was discussed:

- Success with client enrollment in RRH programs across our agencies.
- Improved collaborative communication of live resources across our agencies and community partners
- Local homelessness fund/resources: At present, most/all agencies are awaiting new rounds of funding, and until they become available, clients referred to housing programs are being waitlisted.
- The Barriers Fund fundraising committee completed its "500 for 500" fundraising campaign that will run through the end of October 2022. Between the three teams the total raised was \$1,150.
- Giving Grace will host the Denton meetings at Serve Denton in 2023; Next Steps in Lewisville will continue to host in 2023.

Short-term action items

- Community partners and service providers will continue to update the live spreadsheet monthly to communicate any priority programming available.
- PIT count volunteers are being recruited, and we have recruited 26 out of a goal of 120.

Accomplishments

- Andy Richardson voted in as Chair for Coordination Entry steering committee for Balance of State.
- Increased collaboration and sharing of active information between service providers and community partners

Concerns

Agencies continue to report an increase in housing assistance requests while local shelters remain at capacity (both in Denton and in the broader DFW area).

Next Meeting Date

January 25th, 2023 (virtual only), February 22, 2023 (Lewisville)

DCHLT Workgroup Reports

DCHLT DATA WORKGROUP | CHAIR: STEPHEN COFFEY

October 2022 – December 2022

The data dashboard has been updated with data up to October 2022. As of October 2022, there are currently 444 households actively experiencing homelessness on our Housing Priority List. The 444 total number for December breaks down into:

- 30 families
- 414 individuals
- 2 fleeing domestic violence
- 34 Veteran households
- 185 households who are chronically experiencing homelessness

The number of new assessments recorded in September 2022 was 43. This is a significant dip from a number that has held steady around 75 since December of 2021.

Denton County school districts' data was most recently updated in May 2022. The two largest school districts reported the following numbers:

- Denton ISD: 347 in October 2022
- Lewisville ISD: 820 in October 2022

Permanent Supported Housing continues to be the highest need regarding housing program types for our community currently with 49.5% of households on the Housing Priority List as of October 2022 scoring in that housing intervention range. Rapid Rehousing need is still closely behind with 44.8 scoring in the RRH housing intervention range. Housing intervention prioritization breakdown:

- Diversion Services – 25 households (5.6%)
- Rapid Rehousing Intervention – 119 households (44.8%)
- Permanent Supportive Housing Intervention – 220 households (49.5%)

Short-term action items

- Continue supporting Diversion subcommittee in brainstorming how to track diversion outcomes
- Planning for 2023 PIT Count volunteerism; The next annual Point in Time (PIT) Count will be held on January 26, 2023. Preparations are underway with the biggest need to date being the recruitment of volunteers.

Accomplishments

- Data Dashboard has been updated with new categories for 'Homeless Start Date' & Disability/Chronic Illness
- System Performance Measure around 'Length of Time Homeless' has been adjusted for greater consistency and more accurate portrayal

Concerns

- Outflows through moves to inactive continue to outnumber new inflows. The data workgroup does not believe this represents a proportional decrease in Denton County's Homeless population but more so a decrease in clients seeking services correlated to the drop in ESG & other COVID response funding. Most of the decrease is in the non-chronic categories, our chronic population sees little to no decrease.
- Data accuracy from agencies utilizing HMIS continues to be a concern UWDC staff supports in resolving.

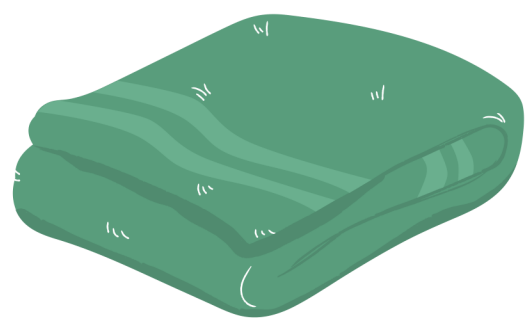


HELP US

STOCK THE SHELTER

WE NEED DONATIONS TO BEGIN OPERATIONS
AT OUR NEW COMMUNITY SHELTER!

TOWELS



**SHEETS &
BLANKETS**



**PILLOWS &
PILLOWCASES**



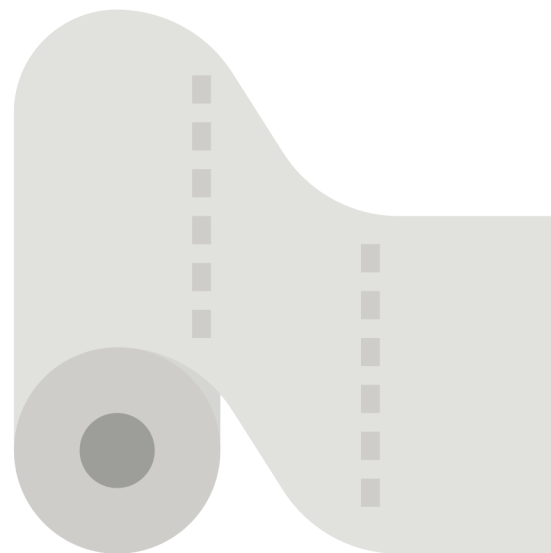
SOAP



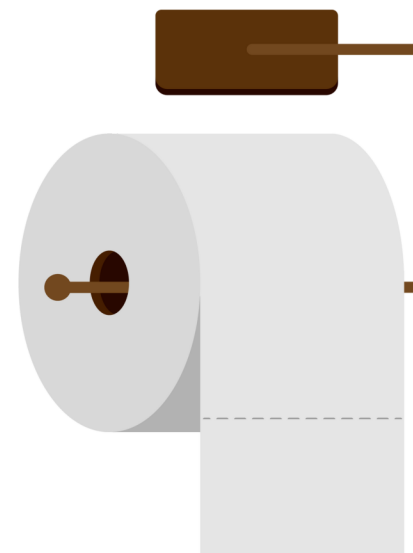
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**SHOP OUR
AMAZON
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Denton County MHMR Needs Assessment

Do you live in Denton County?

Denton County MHMR Center is conducting a needs assessment, and we are asking for your support. Please consider completing this brief survey on the health needs of those living in Denton County by scanning the QR code. The data collected from the surveys will assist us in making decisions on increasing services in our community and accessing the needed funding.

All survey responses are anonymous, and a report of the collected data will be made available on our website.



dentonmhmr.org



**Information for Accessible Public Facilities and Community Service
 Providers During Inclement Weather
 Winter 2022/23, Denton, TX
 Effective November 24th through December 12th**

WINTER 2022/23 - When extreme temperatures are forecast, facilities below will be open and accessible as Inclement Weather Stations.

Community Service Providers - Community service organizations may provide expanded hours and services in the winter for inclement weather. Please check with the location/agency to confirm.

Warming Center: Access to restrooms, hand washing, water fountains, and sitting area(s)

| | |
|------------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| Monsignor King Outreach Center | (940) 514-1007 |
| 300 S. Woodrow Ln | Daily 9:00 a.m. - 4:00 p.m. |
| <ul style="list-style-type: none"> Call (940) 514-1007 to inquire about inclement weather services and hours. | |

| | |
|--------------------------------------------------------------------------------------------------------------------------|--------------------------------------|
| Salvation Army Denton | (940) 566-3800 |
| 1508 E. McKinney St. | Monday-Friday 12:00 p.m. - 5:00 p.m. |
| <ul style="list-style-type: none"> Call (940) 566-3800 to inquire about inclement weather services hours. | |

Meals/Food:

| | |
|--------------------------------|---------------------------------------|
| Monsignor King Outreach Center | (940) 566-1308 |
| 300 S. Woodrow Ln | Monday – Friday 9:00 a.m. - 1:30 p.m. |
| | Saturday 9:00 a.m. - 12:45 p.m. |

| | |
|-----------------------|-------------------------------------|
| Salvation Army Denton | (940) 566-3800 |
| 1508 E. McKinney St. | Monday-Friday 5:30 p.m. - 6:00 p.m. |

Shelter Overnight:

| | |
|--------------------------------------------------------------------------------------------------------------------|-----------------------------|
| Monsignor King Outreach Center (MKOC) Shelter | (940) 514-1007 |
| 300 S. Woodrow Ln | Daily 3:00 p.m. - 9:00 a.m. |
| <ul style="list-style-type: none"> Call (940) 514-1007 to inquire about inclement weather openings. | |

| | |
|----------------------------------|-----------------------------|
| Salvation Army Denton (Families) | (940) 566-3800 |
| 1508 E. McKinney St. | Daily 4:00 p.m. - 7:00 a.m. |

Facility openings, hours, and services are subject to change. **Please check with the location/agency to confirm.**

V: November 24, 2022

City of Denton Public Facilities – In addition to community Meals, Overnight Shelters, Warming Centers, and Water Stations, the following City facilities that are heated with public access to restrooms, water fountains, and sitting areas are available during normal operating hours for those needing a place to temporarily escape the winter weather. Please check with the location to confirm.

- **Parks & Recreation Centers:** Public access to restrooms, hand washing, water fountains, and sitting area.

| | | |
|------------------------|-----------------|------------------------|
| Denton Civic Center | | (940) 349-7275 |
| 321 E. McKinney St. | Monday – Friday | 8:00 a.m. - 7:00 p.m. |
| Denton Senior Center | | (940) 349-8720 |
| 509 N. Bell Ave. | Monday – Friday | 8:00 a.m. - 8:00 p.m. |
| Denia Rec Center | | (940) 349-8285 |
| 1001 Parvin St. | Monday – Friday | 7:00 a.m. - 7:00 p.m. |
| | Saturday | 9:00 a.m. - 2:00 p.m. |
| MLK Jr. Rec Center | | (940) 349-8575 |
| 1300 Wilson St. | Monday – Friday | 9:00 a.m. - 7:00 p.m. |
| | Saturday | 9:00 a.m. - 4:00 p.m. |
| North Lakes Rec Center | | (940) 349-8287 |
| 2001 W. Windsor Dr. | Monday – Friday | 5:00 a.m. - 10:00 p.m. |
| | Saturday | 7:00 a.m. - 4:00 p.m. |

- **Public Libraries:** Public access to restrooms, hand washing, water fountains, limited seating, and first come, first served computer access.

| | | |
|----------------------|--------------------|-----------------------|
| Emily Fowler Central | | (940) 349-8752 |
| 502 Oakland St. | Mon, Wed, Fri, Sat | 9:00 a.m. - 6:00 p.m. |
| | Tues & Thurs | 9:00 a.m. - 9:00 p.m. |
| | Sunday | 1:00 p.m. - 5:00 p.m. |
| North Branch Library | | (940) 349-8752 |
| 3020 N. Locust St. | Thurs, Fri, Sat | 9:00 a.m. - 6:00 p.m. |
| | Mon, Tues, Wed | 9:00 a.m. - 9:00 p.m. |
| | Sunday | 1:00 p.m. - 5:00 p.m. |

| | | |
|----------------------|-----------------------|------------------------|
| South Branch Library | | (940) 349-8752 |
| 3228 Teasley Ln. | Tues, Thurs, Fri, Sat | 9:00 a.m. - 6:00 p.m. |
| | Wednesday | 9:00 a.m. - 9:00 p.m. |
| | Monday | 12:00 p.m. - 9:00 p.m. |
| | Sunday | 1:00 p.m. - 5:00 p.m. |

- **Fire Stations:** Public access to restrooms, hand washing, water fountains, and sitting area. Hours and services are subject to change.

| | | |
|---------------------------------|-----------------|-----------------------|
| Station 1: Central Fire Station | | |
| 332 E. Hickory St. | Monday – Friday | 8:00 a.m. - 5:00 p.m. |

Fire stations where the public can access restrooms, hand washing, and water fountains. No sitting areas are available.

| | | |
|----------------------------------|-----------------|-----------------------|
| Station 2: 110 Mockingbird Ln. | Monday – Sunday | 8:00 a.m. - 9:00 p.m. |
| Station 3: 1401 Underwood St. | Monday – Sunday | 8:00 a.m. - 9:00 p.m. |
| Station 4: 2110 E. Sherman Dr. | Monday – Sunday | 8:00 a.m. - 9:00 p.m. |
| Station 5: 2230 W. Windsor Dr. | Monday – Sunday | 8:00 a.m. - 9:00 p.m. |
| Station 6: 3232 Teasley Ln. | Monday – Sunday | 8:00 a.m. - 9:00 p.m. |
| Station 7: 4201 Vintage Pkwy. | Monday – Sunday | 8:00 a.m. - 9:00 p.m. |
| Station 8: 3131 S Colorado Blvd. | Monday – Sunday | 8:00 a.m. - 9:00 p.m. |

DON'T WAIT FOR SEVERE WEATHER TO START HELPING!

Outreach and service providers need gear they can pass out, for folks outside during the summer heat, and to have in reserve during an emergency. Having the right gear staged in the right places before a crisis will help provider’s better focus on direct services and life-saving efforts in the moment. Winter needed items include: **water, reusable water bottles, wet wipes, coats, gloves, hats, blankets or sleeping bags, socks, and rain ponchos.**

Visit <https://www.ourdailybreaddenton.org/> to learn more about how to volunteer and donate.

To learn more about how to volunteer and donate visit:

Our Daily Bread: <https://www.ourdailybreaddenton.org/>

Monsignor King Outreach Center: <https://www.kingoutreachcenter.com/>

Salvation Army Denton: <https://salvationarmytx.org/north-texas/denton/>

Giving Grace - Street Outreach Program: <https://www.givinggrace.org/programs/street-outreach>

Find Help! Call 211 or (940) 566-2688.